

From: John R. Lee [JLee@icanlearn.com]
Sent: Thursday, June 12, 2008 2:24 PM
To: What Works
Subject: RE: Issue 453: WWC Improvement Index Anomaly

Dear What Works,

Is it possible to let me know what steps remain in your review process and maybe an approximate date as to when you believe the review process will be completed? I look forward to your response.

Thank you very much,

John

From: What Works [mailto:whatworks@mathematica-mpr.com]
Sent: Tuesday, May 27, 2008 4:59 PM
To: John R. Lee
Subject: RE: Issue 453: WWC Improvement Index Anomaly

We understand that the process of responding to your concerns is taking longer than one would expect. Please be assured that the WWC takes inquiries like yours very seriously as we want to ensure the accuracy of WWC reviews. We have been successful in obtaining the necessary documentation referenced in our earlier response. However, we request your continued patience as several steps of our review process still need to be conducted. We will let you know once we have completed our review.

What Works Clearinghouse

From: John R. Lee [mailto:JLee@icanlearn.com]
Sent: Friday, May 23, 2008 5:32 PM
To: What Works
Subject: RE: Issue 453: WWC Improvement Index Anomaly

Dear What Works,

May I inquire how your efforts are progressing?

Thank you,

John Lee

From: What Works [mailto:whatworks@mathematica-mpr.com]
Sent: Friday, May 02, 2008 8:43 AM

To: John R. Lee
Cc: What Works
Subject: Issue 453: WWC Improvement Index Anomaly

We apologize for the delay in responding. We continue to look into the issue you raised. It is our protocol to review the documentation created during the original review of a study when we are examining the rationale for key decisions. As you may know, the WWC is now managed by a new contractor. Unfortunately, not all of the documentation related to these specific studies made the transition from the old contractor to the new contractor. We are working currently to acquire the necessary documentation and hope to respond soon.

-----Original Message-----

From: John R. Lee [mailto:JLee@icanlearn.com]
Sent: Thursday, May 01, 2008 10:37 AM
To: What Works
Cc: Jill Miller; Linden Williams
Subject: RE: Issue 453: WWC Improvement Index Anomaly
Dear What Works,

May I inquire how your efforts are progressing, and when I might expect an answer to the WWC Improvement Index anomaly?

Thank you,

John Lee

From: What Works [mailto:whatworks@mathematica-mpr.com]
Sent: Friday, April 18, 2008 8:38 AM
To: John R. Lee
Subject: Issue 453: WWC Improvement Index Anomaly

Dear Mr. Lee,

Thank you for your emails and explanation of your concerns. We will look into this and get back to you as soon as possible.

Thank you for your patience.

What Works Clearinghouse

-----Original Message-----

From: John R. Lee [mailto:JLee@icanlearn.com]
Sent: Thursday, April 17, 2008 4:34 PM
To: info@whatworks.ed.gov
Cc: Jill Miller; Linden Williams
Subject: FW: WWC Improvement Index Anomaly

